



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN/05/085KS

C A No. Applied For Complaint No. 85/2024

In the matter of:

Parveen Kumar Goyal

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 16th May, 2024

Date of Order: 20th May, 2024

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The brief facts of the case giving rise to this grievance are that complainant Parveen Kumar Goyal has applied for new electricity connection at premises no. 530, GF, Bada Bazar, Delhi Gate, Shahdara, Delhi-110032, vide application no. ONKKD2212230866. The application of consumer was rejected by Opposite Party (OP) BYPL on the pretext of Ownership proof required.

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Secretary
CGRF (BYPL)

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2. The respondent in reply briefly stated that new electricity connection has been applied by the complainant vide request no. ONKKD2212230866 for post paid commercial connection at property bearing no. 520, Bada Bazar, Delhi Gate, Shahdara, Delhi-110032. OP further added that the documents sought for said connection i.e. the ownership documents in favour of the person who is claimed to be the landlord of the complainant was not placed on record. As such, the application stood auto-cancelled on account of incomplete documents.

The complainant is now seeking pre-paid meter for commercial purposes instead of postpaid meter for which he had applied before approaching this learned forum. Present application is premises in issue-mature as before filing the present complaint, the complainant had never sought prepaid meter from OP. Regarding prepaid meter to the tenants, reference be made to Regulations 10(3) read with 11(4)(vi).

3. During the course of hearing, OP submitted that they are ready to release the prepaid connection, if the complainant provides either of two papers i.e. preceding three months rent receipt or existing lease agreement. Complainant agreed to file the same.
4. On final hearing dated 16.05.2024, the counsel of the complainant, filed preceding three months rent receipt and an undertaking for tenant duly notarized for release of new electricity connection in his favor. OP accepted the said rent receipt and undertaking and assured that the meter of the complainant would be installed accordingly.

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5. In view of the above, since the complainant has fulfilled the requirement of OP as per their reply, OP is directed to release the new electricity connection to the complainant according to DERC Regulations 2017.
6. OP is also directed to file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(NISHAT A ALVI)


(P.K. AGRAWAL)

MEMBER (CRM) MEMBER (LEGAL)


(S.R. KHA~~N~~AN)

MEMBER (TECH.)


(P.K. SINGH)

CHAIRMAN

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